

Patient Information

✓ Who is Medi2data and what is eMR?

Medi2data created proprietary software called eMR to allow GP Practices across the UK to create digital Medical Reports for Patients, Third Parties and Government Agencies.

✓ How does eMR have access to my information?

Through a contractual agreement with your practice, eMR connects with the clinical system. Your practice uses eMR to process medical requests, which enables them to pull through your information relevant to the request.

✓ How does online access for SAR requests work?

When a SAR is processed on eMR by your GP Practice, you will get an email notification with a link to access your record.

Please note that this email may land in your 'junk' email so you will need to move this to your 'inbox' for the link to work.

Click the link and follow the on-screen instructions.

You will be asked to request an 'access code' which will be sent by text message to your mobile phone. This is for security purposes.

Once you enter this code - you will be able to view, print or download a copy of your medical record. You can also authorise a third party, for example a Solicitor to access this information.

✓ Can the surgery send it directly to a Third Party?

The surgery has the option to send the report directly to a third party, if they have received written consent from yourself to do so. The completed SAR will then be provided to the third party via eMR.

If you have any difficulties accessing your record, please contact Medi2data using this email:

connect@medi2data.com

✔ What personal identifiable data does Medi2data hold?

As a result of your practice using eMR, we have access to limited data relating to the request. This data can be accessed via Medi2data via the back office system.

The GP practice controls what Medical Reports they use eMR for, and what information is included in the completed Medical Report.

The Medical Report is stored encrypted on our servers, which we do not have access to. Only the GP Practice has access to the unencrypted version.

SYSTEM	SYSTEM PURPOSE	DATA HELD
MDX	MDX is our database for holding instruction letters and completed medical reports.	Contact name Contact DOB Contact NHS number Contact's address Contact's surgery Contact's email address (optional) Contact's telephone number (optional) Contact's uploaded consent form (optional)

✔ Governance & Security Standards

- ✔ Cyber Essentials
- ✔ NHS HSCN
- ✔ NHS Digital Data Security and Protection Toolkit - 8JQ49
- ✔ ICO registered number ZA353121
- ✔ AWS Partner Network (APN)
- ✔ ISO/IEC 27001:2013 Certified - IS 744869
- ✔ NHS Digital Pairing
- ✔ Professional Indemnity Insurance
- ✔ GP Clinical Systems accreditation
- ✔ NHS DPIA– NHS Data Protection Impact Assessment
- ✔ ABI code of conduct
- ✔ Listed in the NHS GP IT Futures Buying Catalogue



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